



Store Manager

Get ready to dive into the world of our famous ice cream flavors and deliver the kind of family-friendly service that makes us the talk of the town.

Our Store Managers are an extension of our quaint retail locations. We ask our Store Managers to:

- Create business strategies to attract new customers, expand foot traffic and profitability. Although our ice cream does have a tendency to sell itself...it's that good... we still need your creativity to help with community involvement, marketing, sales promotions and just getting the word out about how incredibly delicious our creations are!
- Undertake store administration duties such as mandatory store budgets and understanding financial records. We are a business after all.
- Work as a team. Ensure other employees are on task and completing assigned duties. Hire, train and oversee new staff. We don't want just a manager; we want a leader! This position will be responsible for scheduling and assigning employees, following up on work results.
- Prioritize cleanliness (including weekly deep cleans) and stocked freezers. (Empty freezers are sad freezers.) Ensure store compliance with health and safety regulations and maintenance.
- Serve customers. (Trust us, ice cream customers are the happiest customers!) Respond to customer complaints and concerns in a professional manner.

We are seeking honest and detail-oriented self-starters with excellent customer service skills. Experience in food service management is a plus.

Applicants must:

- have a flexible schedule, be willing to serve when the need exists
- have a valid driving license and a good driving record
- have a high school diploma or GED equivalent
- have previous leadership experience

If this describes you (and if you have a hankering for a scoop of our Columbus Crunch), we'd love to meet with you about this opportunity. Please complete the [application online!](#)